



Shopping Online for Curbside Pickup

on weaverstreetmarket.coop

Step 1

From our Shop Online webpage,
select your pickup store

Tips:

- Anyone can shop our online stores.
- The store you shop is your pickup store.

The screenshot shows the Weaver Street Market website's "Shop Online" page. At the top, there's a navigation bar with the logo, "SHOP ONLINE", "LOCATIONS", "FOOD", "COMMUNITY", and "BEHIND". Below this is a large orange banner with the text "SHOP ONLINE". Underneath the banner, a section titled "ONLINE ORDERS & CURBSIDE PICKUP—NOW AVAILABLE" provides information about pickup availability and a thank-you message. A three-step process is illustrated with icons: 1. Shop online with Rosie or use Rosie app (shopping cart icon), 2. Receive your order confirmation code (envelope icon), and 3. Pickup your order curbside without leaving your car (car icon). Below this, the "1 Shop and Order" section lists instructions for selecting a store, setting up an account, and adding items to the cart. It also includes a "TIP" about shopping from the Shop Online page and a note about the \$50 minimum purchase and \$4.95 pickup fee. The "2 Watch for Two Emails" section explains that users will receive a confirmation email with order details and a six-digit confirmation number. On the right side of the page, there are four buttons for different locations: "shop Carrboro", "shop Chapel Hill", "shop Hillsborough", and "shop Raleigh".

Coronavirus updates Become an O

SHOP ONLINE LOCATIONS FOOD COMMUNITY BEHIND

SHOP ONLINE

ONLINE ORDERS & CURBSIDE PICKUP—NOW AVAILABLE

Pickups are available in 1-3 days depending on the store. Out-of-stocks are approximately 10% and improving. Thanks for shopping. We appreciate your patience as work to fill as many orders as possible.

- 1** Shop online with Rosie or use Rosie app
- 2** Receive your order confirmation code
- 3** Pickup your order curbside without leaving your car

1 Shop and Order

- Select your store using one of the store buttons in the right column.
- TIP:** We recommend shopping from this **Shop Online** page so that you can easily select the store you want to shop and peruse the tips and FAQs below as needed.
- Set up a Rosie account.
- Add items to your cart. You can adjust quantities as needed, indicate whether you'll accept a substitution, and add a note for your shopper when needed.
- Prices are the same as in the store. There is \$50 minimum purchase and \$4.95 pickup fee, which is waived for seniors and at-risk shoppers. (Use the promotion code SENIOR during the Review stage.)
- Place your order and wait for the confirmation screen. **Once an order has been placed you cannot add or remove items.**

2 Watch for Two Emails

- You'll receive a confirmation email that includes your order details, estimated cost, and a six-digit confirmation number that looks something like D9HNY9. (A hold is placed on your credit card until we ship your order.)

shop Carrboro

shop Chapel Hill

shop Hillsborough

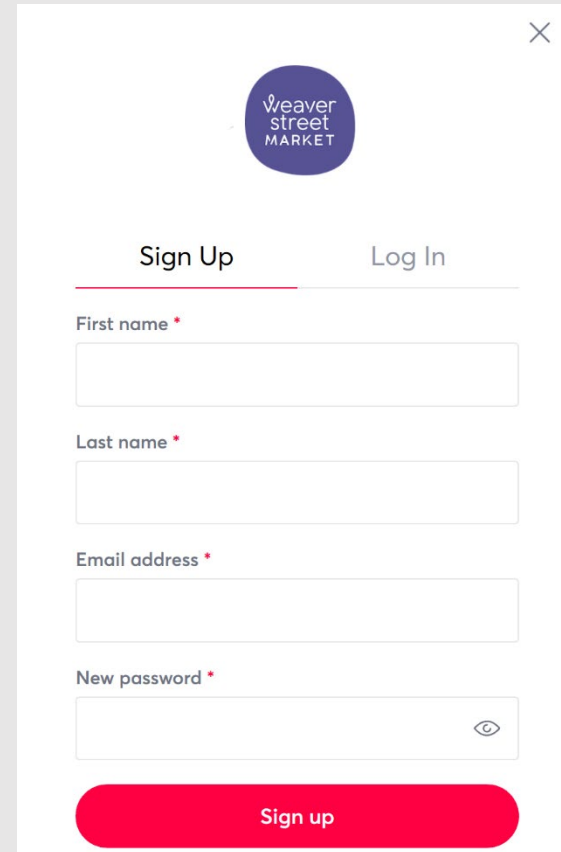
shop Raleigh

Step 2

Set up or sign into your online shopping account

Tips:

- This account, including your email address, is not associated with your Weaver Street owner account.



A screenshot of a mobile app interface for Weaver Street Market. At the top left is the Weaver Street Market logo, a purple circle with the text 'weaver street MARKET' in white. To the right of the logo is a close button (X). Below the logo are two tabs: 'Sign Up' and 'Log In'. The 'Sign Up' tab is selected, indicated by a red underline. Below the tabs are four input fields: 'First name *', 'Last name *', 'Email address *', and 'New password *'. Each field has a red asterisk indicating it is required. The 'New password' field has a toggle icon (an eye) to its right. At the bottom is a red button with the text 'Sign up'.

weaver street MARKET

Sign Up Log In

First name *

Last name *

Email address *

New password *

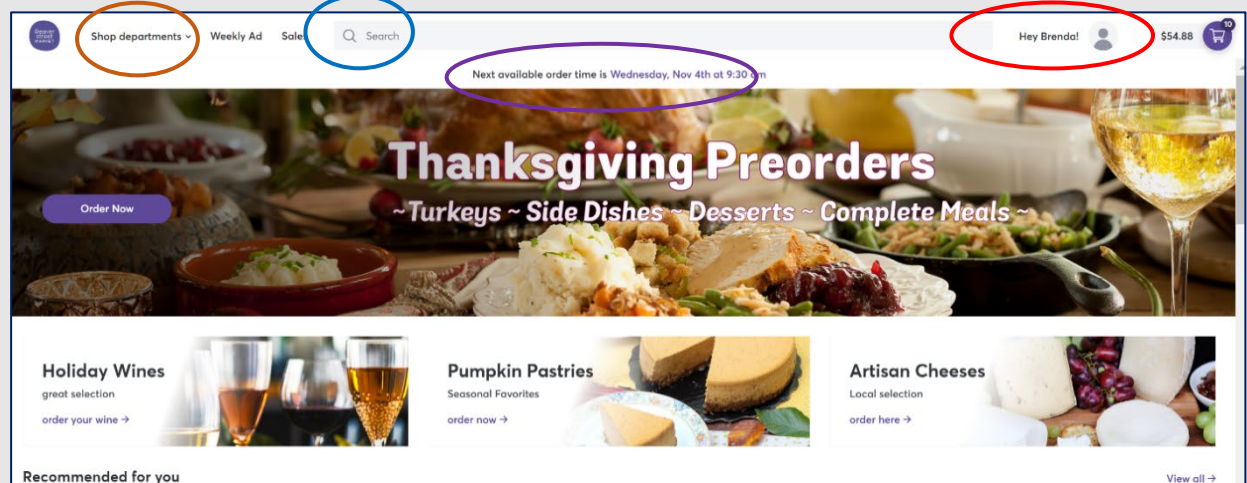
Sign up

Step 3

Before you start shopping ...

Tips:

- Preorder your Thanksgiving catering items now through Friday, November 20.
- Pick up slots for Thanksgiving catering items are from Saturday, November 21 – Saturday, November 29.
- **IMPORTANT:** Thanksgiving orders can be combined with regular orders; however, orders containing Thanksgiving catering items cannot be picked up before November 21. If you add a Thanksgiving catering item to your order, you will only get pickup options beginning with November 21. You may wish to create two separate orders if some of your grocery items are needed prior to November 21st.
- Click on your **name** in the top white banner to change the store location.
- The **next available pick up date and time** for your store location is listed in the center of the top white banner.
- Shop using the **Search** field to locate specific items or browse by selecting the **Shop Departments** drop-down menu at the top of white banner next to our logo.
- Be sure to check out the Prepared Foods department. It includes our Grab 'n Go items and many of our hot bar items that we are packaging as complete meals.



Step 4

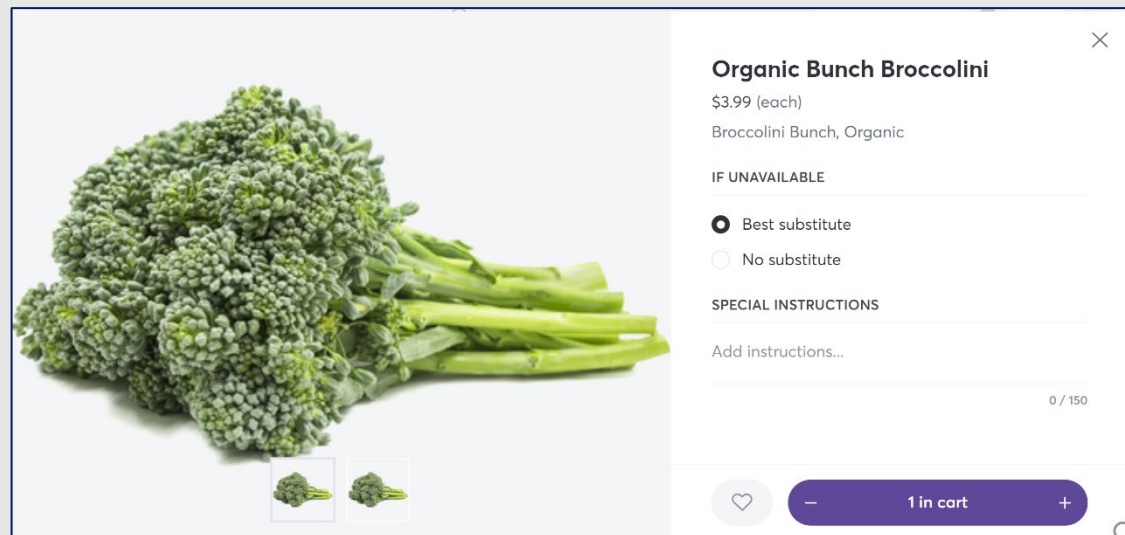
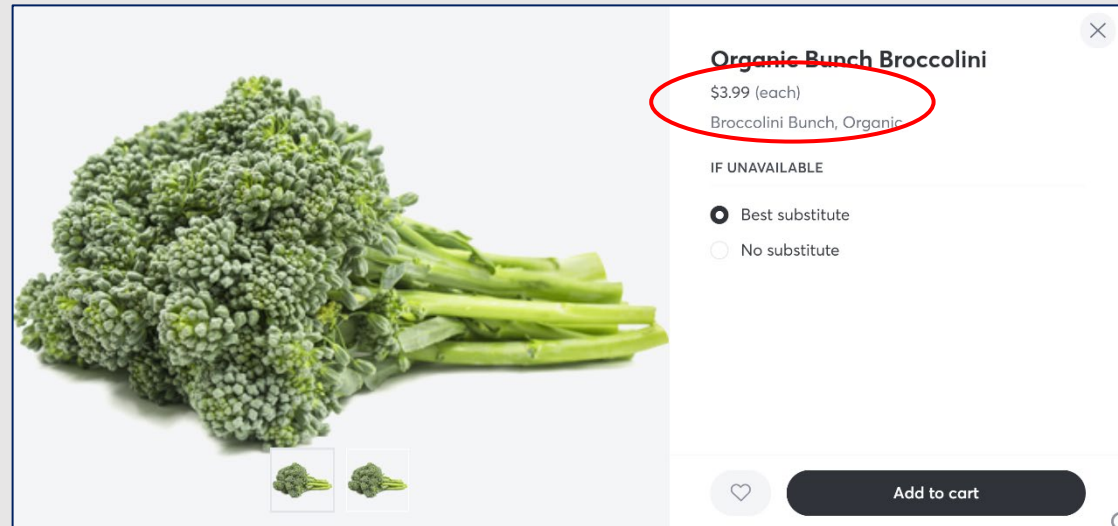
Start shopping!

Add an item to your cart:

- Click on the item you want to buy to view the details.
- Listed below the item name is the unit weight or item count and the price.
- Click on **Add to Cart** to add one unit. The item is added to your cart at this time, and a **purple In Cart** banner appears showing what you have added to your cart.

Use the + and – signs to increase or decrease the number of items or weight you want to purchase.

NOTE: This will change the number in your cart.

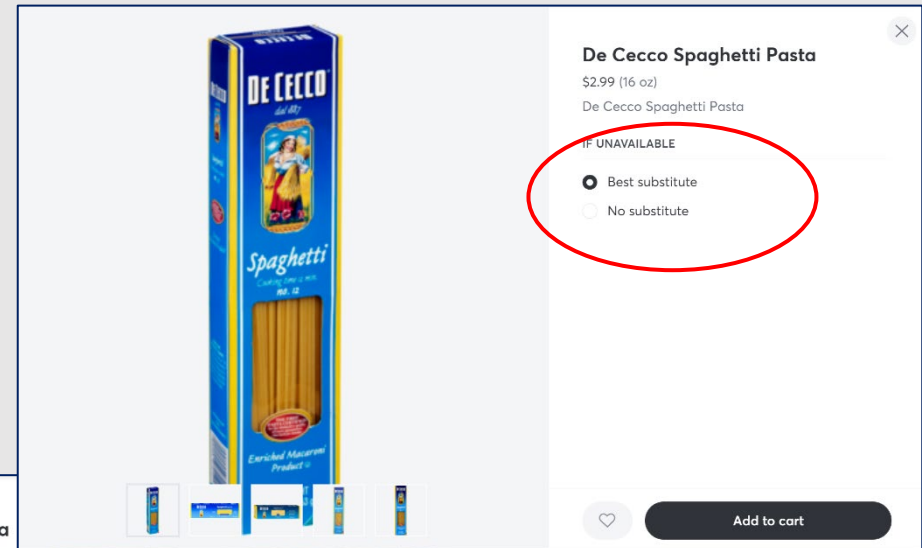
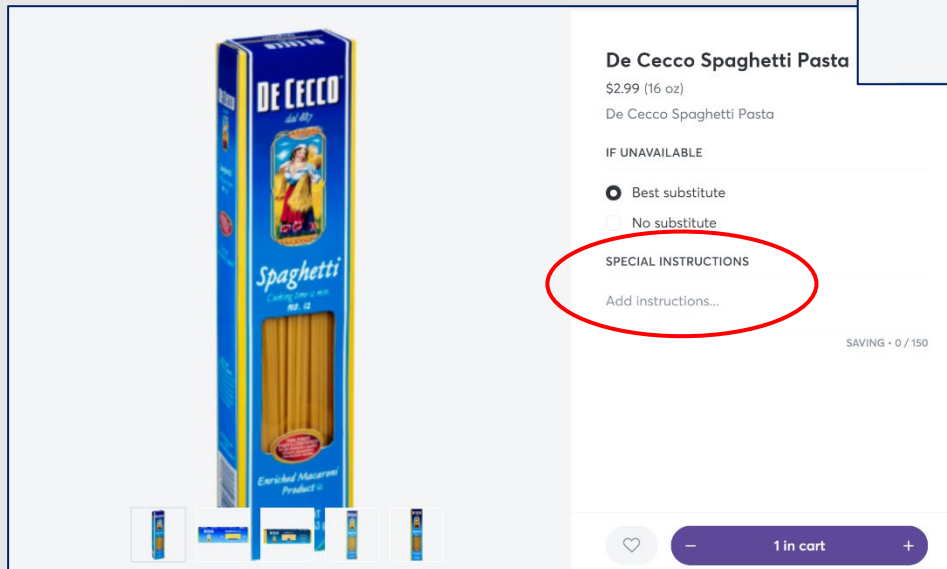


Step 5

Indicate substitution preferences or add notes

Notes:

- Select whether you will accept the Best Substitute or want No Substitute before or after adding an item to your shopping cart. *The default is Best Substitute.*
-
- You may add Special Instructions about an item after adding it to your shopping cart.



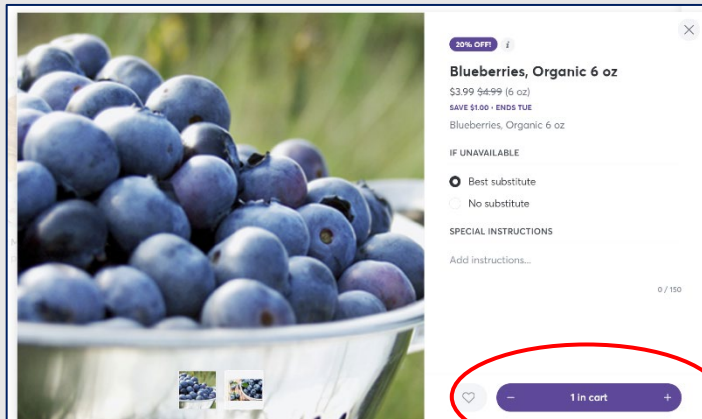
Step 6

Review your cart and check out

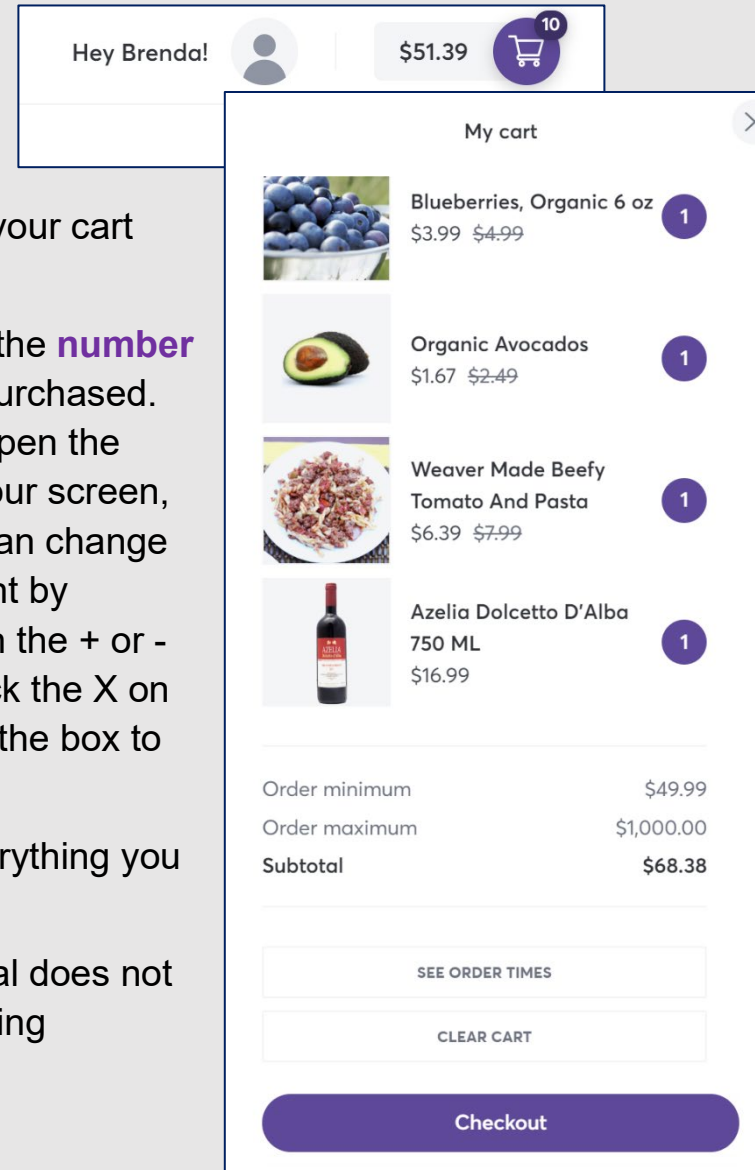
Notes:

- Click on your shopping cart in the top right corner of the screen. You'll see a scrollable list of the items in your cart with the price per item and total cost listed.

- To add or delete number of items requested click on the **number** of items purchased. This will open the item on your screen, and you can change the amount by clicking on the + or - signs. Click the X on the top of the box to close.



- Scroll through the item list to verify that you have everything you intended to buy.
- A subtotal is listed for the items on your cart. This total does not include tax or delivery fees. It's based on all items being available, no substitutes, and current sale prices.



Step 7

Purchasing Beer and Wine

IMPORTANT:

- When putting beer or wine in your cart, you must check the Terms of Use agreement stating that you are 21 or over and that you will provide a valid photo ID at the time of pick up.
- The individual picking up an order with alcohol must be the individual who placed the order.

Rosie Terms of Use

Your order contains alcohol. Before checking out, please agree to Rosie's Terms of Use.

Last Updated: July 1, 2019

By purchasing alcoholic beverages through Rosieapp.com, the User confirms that he or she is at least 21 years of age, and that the User will provide photo identification to verify his or her age at the time of delivery or pickup of any alcoholic beverage. If the user fails to provide adequate identification at this time the sale of any alcoholic beverage will be terminated and the user will be charged a restocking fee for the product(s). Acceptable forms of identification include: a valid driver's license or non-driver identification card issued by the Commissioner of Motor Vehicles; an identification card issued by the Federal Government, a State Government, Commonwealth, Possession or Territory of the United States or a Provincial Government of Canada; a valid U.S. passport, or valid passport from any other country; or a valid military ID from the U.S.

I agree

Remove alcohol

Step 8a

Pay for your order and place the order

4-Steps to Checkout: Select, Schedule, Review and Pay

Select:

- Currently we only offer Curbside pickup for a \$4.95 fee. See **Review** below to remove this fee for seniors.

This screenshot shows the first step of the checkout process, 'Select'. At the top, the title is 'Weaver St Market, Southern Village - Checkout'. Below it is a progress bar with four steps: 'Select' (active), 'Schedule', 'Review', and 'Pay'. On the right, there is a 'Continue' button. The main content area is divided into two sections. The first section, 'Order Type', shows 'Curbside Pickup' selected with a radio button and a fee of '\$4.95', accompanied by a car icon. The second section, 'Contact Information', is currently empty. On the right side, there is a box for 'Current Store' listing 'Weaver St Market, Southern Village' and '716 Market St', with the Weaver Street Market logo below it.

Schedule:

- Select your pickup day and time from available options.
- The schedule displays the next available window. Use the drop-down menu to select a later pickup slot.

This screenshot shows the second step of the checkout process, 'Schedule'. The title is 'Weaver St Market, Southern Village - Checkout'. The progress bar now shows 'Schedule' as the active step. Below the progress bar is a section titled 'Choose your date & time'. It contains two dropdown menus: 'Pickup Day' set to 'Wednesday, November 4' and 'Pickup Time' set to '9:00 am - 9:30 am'. Below this is an 'Order Details' section. It shows the 'Current Store' as 'Weaver St Market, Southern Village' and '716 Market St', with the Weaver Street Market logo. At the bottom right, there is a 'Review Order' button.

Step 8b

Pay for your order and place the order

4-Steps to Checkout: Select, Schedule, Review and Pay

Review:

- Your Review screen shows all the items you are ordering.
- Below the item list, there is an Age Confirmation check box that needs to be checked if your order contains alcohol.
- If you are a senior or at-risk shopper, enter the promotion code SENIOR to waive the \$4.95 pickup fee.

Pay:

- Enter and confirm your credit or debit card information.

NOTE: You cannot use co-op gift cards for orders at this time.

Weaver St Market, Hillsborough - Checkout

Select Schedule Review Pay

Pay by Card

Orders containing alcohol may be charged as a separate transaction due to alcohol laws. As a result, you may see two separate charges for this order: one for alcohol, and one for the rest of the items in this purchase.

Card number MM / YY CVC

☒ Remember card information






Confirm Card

Weaver St Market, Hillsborough - Checkout

Select Schedule Review Pay

Your Order

Grocery Items

	Broccoli, Organic Qty: 1 lb	\$3.49 \$3.49
	Bananas, Organic Qty: 6	\$1.78 \$0.30
	Weaver Made Moms Chicken Salad Qty: 1	\$9.99 \$9.99
	Locals Seafood 1lb Nc Peeled & Deveined Shrimp Qty: 2	\$31.98 \$15.99
	Weaver Street Market Cream Of Mushroom Soup 22 Oz Qty: 1	\$5.49 \$5.49

Age Confirmation

I agree that an adult over the age of 21 with a valid government ID will be present to accept this delivery. You will be asked to show ID regardless of your age.

☒

Promotion Code

Promotion Code

SENIORS x Add

Step 9a

Confirmation Email #1

- Contains your Order Confirmation Code—a six-digit code with numbers and capital letters, such as Z6TYJ8. Please make a note of this number. You'll need it for Curbside Pickup.
- It also provides a summary of your order, including the items you have purchased and the pickup time and location for this order.
- The bottom of the summary shows the estimated cost of your order. A hold is placed on your card for this amount.

Rosie: I've sent your order #P1184447-2

Some content in this message has been blocked because the sender isn't in your Safe senders list. [I trust content from rosie@rosieapp.com.](#) [Show blocked content](#)

Rosie <rosie@rosieapp.com>
Mon 3/30/2020 2:10 PM
Brenda Camp

Hi Brenda,

I am delighted to confirm that your order P1184447-2 has been sent to Weaver St Market, Carrboro and will be carefully hand-selected by an expert store employee! You are welcome to make changes to your order prior to 7:00pm on Tuesday 3/31 by contacting my friends at Weaver St Market, Carrboro, 919-929-0010. Please come to the store between 8:00am and 9:00am with your Confirmation Code (Z6TYJ8) to pick up your order.

Thank you,
Rosie

Your Order Summary

Order #: P1184447-2
Pickup Time: Tuesday, Mar 31 8:00am - 9:00am
Estimated Total: \$132.47
Payment: In-Store Payment

Return to: **Weaver St Market, Carrboro**
101 E Weaver St
Carrboro, NC 27510
919-929-0010

Qty. Ordered	Item	Unit Price	Final Price
	Meat		
3.0 lb	Freebird Boneless Chicken Breasts	\$6.49	\$19.47
	Produce		
1.0	Organic Shiitake Mushrooms	\$3.99	\$3.99
3.0	Limes, Organic	\$0.75	\$2.24
1.0	Brussel Sprouts	\$2.99	\$2.99
1.0 lb	Organic Baby Bok Choy	\$3.99	\$3.99
	Wine		
1.0	Day Owl Rose 750 ML	\$11.99	\$11.99
	Packaged		
1.0	Green Forest Bath Double Roll	\$12.49	\$12.49
	Bulk Foods		
1.0 lb	Roasted Salted Peanuts	\$2.29	\$2.29
	Supplements		
1.0	Sol Quercetin	\$17.99	\$17.99
1.0	Vit C 1000 M	\$10.99	\$10.99
	Seafood		
1.6 lb	Troller Point Alaskan Coho Salmon Portions	\$14.99	\$23.98
	Refrigerate		
1.0	Original Oatly Oat Milk	\$4.79	\$4.79
	WSM Bread		
1.0	Weaver Made Whole Wheat Bread	\$4.69	\$4.69

Transaction Details

Subtotal: \$121.89
Bottle Deposit: \$0.00
Total Tax: \$5.63
Convenience Fee: \$4.95
Promo Discount: \$0.00
Estimated Total: \$132.47

Step 9b

Confirmation Email #2

- You will receive a second email in the three hours prior to your pickup.
- It provides your final receipt with the cost for the individual items and the total.
- It also includes a list of out-of-stock items for which you were not charged.
- The final total at the bottom of the email is the amount charged to your credit or debit card.
- Again, please note your Confirmation Code.

Rosie: Your order P1184447-2 is ready. Your confirmation code is: Z6TYJ8

Some content in this message has been blocked because the sender isn't in your Safe senders list. I trust the content from rosie@rosieapp.com. [Show blocked content]

Rosie <rosie@rosieapp.com>
Mon 3/30/2020 8:42 PM
Brenda Camp

Hi Brenda,

Your order from Weaver St Market, Carrboro has been hand-picked and this is your final receipt! Your Confirmation Code is: Z6TYJ8.
Please be ready to provide this code to Weaver St Market, Carrboro when you pick up this order between 8:00am - 9:00am.

Cheers,
-Rosie

Your Order Summary

Order #: P1184447-2
Pickup Time: Tuesday, Mar 31 8:00am - 9:00am
Final Total: \$86.17
Payment: In-Store Payment

Retailer: Weaver St Market, Carrboro
101 E Weaver St
Carrboro, NC 27510
919-929-0010

Your order was hand-picked by Lauren Boswell.

Qty. Filled/Ordered	Item	Unit Price	Final Price
Produce			
1.0 / 1.0	Organic Shiitake Mushrooms	\$3.99	\$3.99
0.75 / 3.0	Limes, Organic	\$2.99	\$2.24
1.0 / 1.0	Brussel Sprouts	\$2.99	\$2.99
1.0 / 1.0 lb	Organic Baby Bok Choy	\$3.99	\$3.99
Bulk Foods			
1.11 / 1.0 lb	Roasted Salted Peanuts	\$2.29	\$2.54
Supplements			
1.0 / 1.0	Sol Quercetin	\$17.99	\$17.99
1.0 / 1.0	Vit C 1000 M	\$10.99	\$10.99
Seafood			
1.575 / 1.6 lb	Troller Point Alaskan Coho Salmon Portions	\$14.99	\$23.61
Refrigerate			
1.0 / 1.0	Original Oatly Oat Milk	\$4.79	\$4.79
WSM Bread			
1.0 / 1.0	Weaver Made Whole Wheat Bread	\$4.69	\$4.69

Additionally, I'm sorry to say that the below items weren't in stock, but your preferences indicated that you didn't want substitutions for them.

Qty. Filled/Ordered	Item	Unit Price	Final Price
Meat			
0.0 / 3.0 lb	Freebird Boneless Chicken Breasts	\$6.49	\$0.00
Wine			
0.0 / 1.0	Day Owl Rose 750 Ml	\$11.99	\$0.00
Packaged			
0.0 / 1.0	Green Forest Bath Double Roll	\$12.49	\$0.00

Transaction Details

Subtotal: \$77.82
Bottle Deposit: \$0.00
Total Tax: \$3.40
Convenience Fee \$4.95
Promo Discount: \$0.00
Final Total: \$86.17

All of your items will be bagged and ready for pickup so you can save time and skip the line. Thanks again for your order. Your Confirmation Code is Z6TYJ8.

See you soon,
Rosie

Confirmation code: Z6TYJ8

Step 10

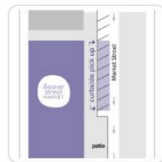


Click on our pickup maps button on our Shop Online webpage to identify the the curbside pickup location of the store you shopped.

Pick up your curbside order

CURBSIDE PICKUP LOCATION

Below are maps for each store's curbside pickup location.



Curbside Pickup Chapel Hill (Southern Village)



Curbside Pickup Raleigh



Curbside Pickup Hillsborough



Curbside Pickup Carrboro